



Job Title: Light & Medium Duty Tow Truck Operator

Job Type: Full-Time/Part-Time

Job Summary:

South Philly Towing is seeking a skilled and dependable Light & Medium Duty Tow Truck Operator to join our growing team. The ideal candidate will have experience in towing and roadside assistance, possess excellent customer service skills, and demonstrate a strong commitment to safety and professionalism.

Key Responsibilities:

- Operate light and medium duty tow trucks to transport vehicles safely to designated locations, including impounds, repair shops, and customer locations.
- Conduct towing operations in accordance with local, state, and federal regulations.
- Perform vehicle and equipment inspections before and after each tow to ensure safe and reliable operation.
- Utilize appropriate towing equipment, including wheel lifts and flatbeds, to recover vehicles without causing damage.

- Provide excellent customer service, addressing customer inquiries and concerns promptly and courteously.
- Assist motorists with roadside issues, including lockouts, jump starts, and flat tires as needed.
- Maintain communication with dispatch and provide timely updates regarding job status and any issues encountered.
- Patrol designated areas to identify disabled or improperly parked vehicles for towing.
- Adhere to all traffic laws and safety protocols while on the road.

Qualifications:

- Proven experience as a tow truck operator or in a related field (minimum 5 years preferred).
- Valid driver's license with a clean driving record; CDL not required for light-duty towing.
- Strong knowledge of towing techniques and equipment operation.
- Ability to operate towing equipment safely and competently.
- Excellent customer service and communication skills.
- Strong problem-solving skills and the ability to work independently.
- Ability to work in various weather conditions and handle the physical demands of the job.
- Must pass a background check and drug screening.

Working Conditions:

- Must be available for on-call shifts, including nights, weekends, and holidays as needed.
- Ability to lift heavy objects and work on challenging terrain.

Compensation and Benefits:

- Competitive salary based on experience.
- Commission opportunities for additional earnings.
- Paid time off and holiday pay (After 1 Year).
- Ongoing training and development opportunities.

How to Apply:

Interested candidates should download and submit an application form available on this page.