



**Job Title:** Heavy Duty Tow Operator

**Job Type:** Full-Time/Part-Time

### **Job Summary:**

South Philly Towing is seeking a highly skilled and experienced Heavy Duty Tow Operator to join our team. The ideal candidate will be proficient in operating heavy towing equipment and will have a strong commitment to safety, customer service, and professionalism.

### **Key Responsibilities:**

- Operate heavy duty tow trucks and equipment to recover, transport, and tow vehicles and machinery of various sizes and weights, including commercial vehicles and equipment.
- Perform accident recoveries, impounds, and long-distance tows in compliance with local, state, and federal regulations.
- Thoroughly inspect towing equipment for safety and functionality before and after each tow.

- Utilize appropriate towing accessories and equipment, such as dollies, winches, and rigging tools, to ensure safe and effective towing operations.
- Provide exceptional customer service, addressing inquiries and concerns from clients in a courteous and professional manner.
- Maintain communication with dispatch, providing updates on job status, challenges, and any special instructions.
- Collaborate with law enforcement and emergency services as needed during recovery operations.
- Maintain detailed records of services performed, vehicle condition, and incidents encountered during towing.
- Stay current on industry practices and participate in ongoing training as required.

## **Qualifications:**

- Proven experience as a heavy duty tow operator (minimum 5 years preferred).
- Valid driver's license with a clean driving record; CDL required.
- Strong knowledge of heavy-duty towing techniques and equipment operation.
- Ability to safely operate heavy-duty towing equipment under various conditions.
- Excellent customer service and communication skills.
- Strong problem-solving skills and the ability to work independently and in high-pressure situations.

- Ability to work flexible hours, including nights, weekends, and holidays as needed.
- Must pass a background check and drug screening.

## **Working Conditions:**

- Must be available for on-call shifts and emergency calls.
- Ability to lift heavy objects and perform physically demanding tasks in various weather conditions.

## **Compensation and Benefits:**

- Competitive salary based on experience.
- Commission opportunities for additional earnings.
- Paid time off and holiday pay (After 1 Year).
- Opportunities for ongoing training and professional development.

## **How to Apply:**

Interested candidates should download and submit an application form available on this page.